

# The Advantages of Using the OASIR Rental Team

We take pride in maintaining the highest standards of professionalism and service. We are here to make your rental property business as seamless as possible and will provide the following:

## Professional, Ethical & Courteous Staff

Our rental specialists are extremely customer oriented and able to handle any issues that may arise before, during, and after a guest's stay. Having the ability to skillfully and successfully manage the many details associated with marketing and renting your property is what sets us apart from the competition.

## On-Call Maintenance

We have a self-employed maintenance contractor on call 24 hours a day, 7 days per week to assure prompt service for your guests' needs. This is an integral part of ensuring customer satisfaction.

## Full Compliance with Rules and Regulations, HOA, and City Requirements

Our office and staff are licensed within each Coastal Delaware town in which we manage rental properties. We feel our knowledge of the rules and regulations of each town and community are an invaluable resource to our clients and guests. Please contact the city in which your property is located to verify your responsibility as a homeowner.

## Four Convenient Office Locations throughout Coastal Delaware

- Rehoboth Beach 49 Baltimore Avenue (in the heart of downtown Rehoboth)
- Rehoboth Beach 18949 Coastal Highway (Conveniently located right off Route 1)
- Bethany Beach 209 Fifth Street & Coastal Highway (across from the National Guard facilities)
- Lewes 102 Savannah Road (across from Striper Bites at the drawbridge)

## Keys to Our Success

- High-quality advertising and marketing materials.
- Respond to potential and active tenant inquiries quickly.
- Maintain communication with our tenants throughout their rental experience.
- Accurate property information.
- Excellent customer service.
- Strict & prompt accounting processes
- Structured & fair policies
- Adhere to DE Landlord Tenant Code laws.
- Professional photography